

A WHOLE NEW WAY TO MOVE

SYDNEY METRO OPENS 26 MAY



Your guide to
Sydney Metro

Rouse Hill Station





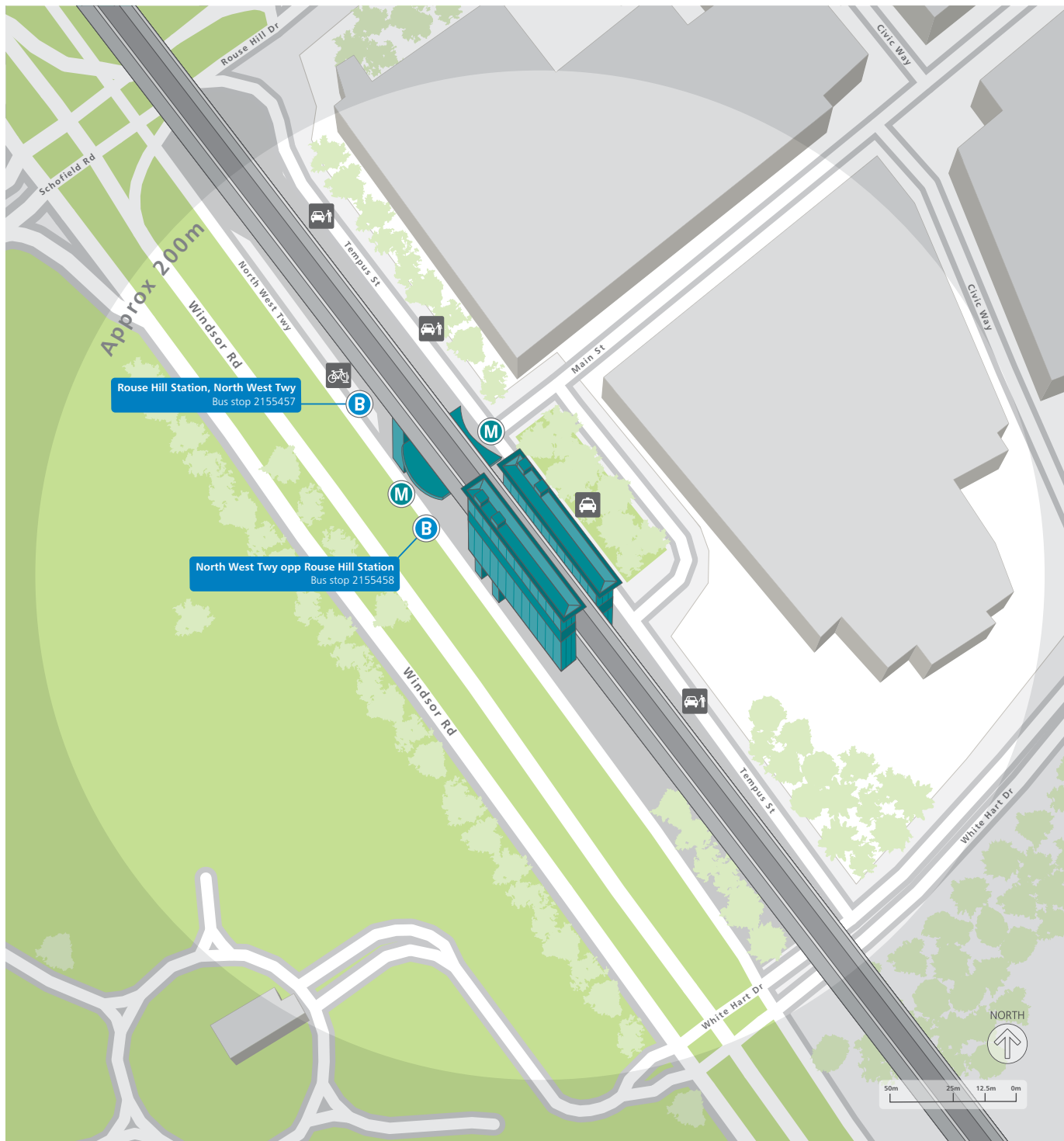
There's a whole new way to move in Sydney's North West

Sydney Metro delivers a new generation of fast, safe and reliable train services.

New driverless trains can take you between Tallawong and Chatswood Stations quicker than ever.

With frequent services, you can just turn up and go. Sydney Metro will revolutionise the way the city moves.

The metro stops at 13 stations along the Metro North West Line. Including eight colourful new metro stations and five upgraded stations designed so you can transfer seamlessly to other forms of transport.



Your new local metro station is **Rouse Hill**



Time to Chatswood

35 minutes approximately



Station address

1 Tempus Street, Rouse Hill NSW 2155

Station access

Tempus Street adjacent to Rouse Hill Town Centre forecourt.



Connecting bus routes

601, 602X, 603, 605, 607X, 608, 610, 610X, 619, 641, 731 (formerly T71), 732 (formerly T72), 735 (formerly T75), 742, 746, 747, 751, 752, T63, T64, T65, T66



Bike storage

45 spaces



Taxis

9 spaces



Kiss and ride

25 spaces



On Demand public transport

Download the **Cooee Busways** app. Book your trip when you are ready to travel. See page 9 for more information

Plan your trip at
transportnsw.info

A transport system designed for you



Geared towards sustainability

We offset 100% of our network's energy consumption with renewable solar power, plus more than 80% of the water we use to wash the fleet is recycled water.



Engineered for efficiency

Expert train controllers working in a state-of-the-art Operations Control Centre continuously monitor the entire Sydney Metro system. They oversee metro services, trains, tunnels, platforms and tracks, to keep the network moving safely and reliably.

By automating the network we can maximise frequency, getting you to your destination faster.



Continuous mobile coverage

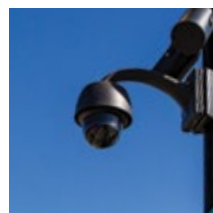
Mobile coverage across the entire metro network means you can make calls, send texts and emails, download tunes or stream your favourite show, so you can keep in touch on the go.



Safety is our priority

Platform screen doors keep people safe and objects like prams away from the tracks. Lights and sounding chimes alert you when doors open and close.

These automated platform screen doors allow trains to get in and out of stations faster.



Continuous CCTV monitoring – with around 100 cameras at every station and 38 on board every metro – means we're looking out for you.

Interactive video help points at every station and station car parks, and audio help points on board will instantly connect you to control centre staff in case you need assistance during your journey. There are also emergency help points in every carriage.

Public transport designed for everyone



Level access

Level access between platforms and carriages makes getting on and off safer and easier, especially if you have a pram, bike, or your mobility is limited.



Wheelchair spaces and priority seating

There are two dedicated wheelchair spaces in every carriage and priority seats close to the doors for people with limited mobility.



Room for prams, bikes and luggage

Every metro is designed to provide customers travelling with prams, bikes or luggage greater access and flexibility on board.



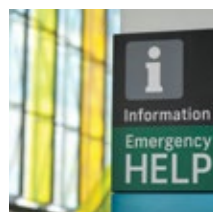
Video help points

Need some extra guidance at the station or help getting through the gates? Our staff can answer your questions via video link at accessible interactive video help points.



Visual and audio aids

Tactile indicators and signs with braille make navigating stations easier. Audio announcements, hearing loop services and interactive help points provide accessible service information.



Need a helping hand?

Customer Journey Coordinators at metro stations can assist with access to platforms and can organise help with train transfers. If there are no staff nearby, you can make contact using a video help point.



If you're travelling to Chatswood or beyond, let a Customer Journey Coordinator know you need assistance. They'll advise Sydney Trains staff at Chatswood or Epping you're on your way so there's someone ready to help at the other end. When you get off the metro you may need to alert staff that you've arrived, but they'll be expecting you.



Getting to and from metro stations

We've made getting to and from your local metro station easy, whether you walk, ride your bike, catch a bus, take a taxi, get dropped off, ride share or drive.

Walking

Over 4km of new walking paths, a tunnel, new pedestrian crossings and two pedestrian bridges to make accessing stations easy.

Bikes

Take your bike on board with you, or secure it in one of 340 bike storage spaces at metro stations.

Buses

All metro stations are serviced by local buses connecting you with nearby suburbs.

Taxis

There are 52 conveniently located taxi stands at metro stations across the network.

Kiss and Ride

Drop-offs and pick-ups are easy with more than 130 Kiss and Ride spaces, including accessible spaces and kerb ramps.

Parking

There are more than 4,000 parking spaces across the metro network. For locations of commuter carparks and accessible spaces, visit transportnsw.info



Public transport that comes to you

On Demand public transport, a new service connecting you with Sydney Metro stations at Tallawong and Rouse Hill.

If you live in The Ponds area, you can book a trip when you're ready to travel and arrange to be picked up from an agreed point near home

How to book

To get started download the **Cooee Busways** app. Book your trip when you are ready to travel.



Hours of operation

Monday to Friday: 5am to 9pm

The service will operate on NSW Public Holidays that fall on weekdays.

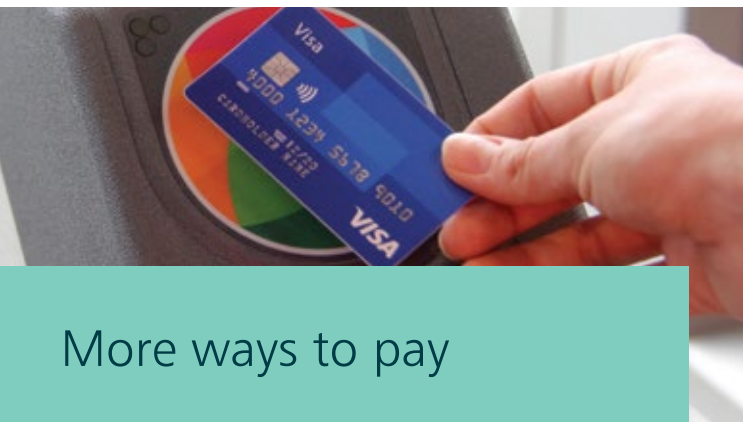
Fares

A standard fare starts from \$2.20


Concession* fares start from \$1.10

*Available to concession card holders, including pensioners, seniors, students and apprentices.

For more information visit
transportnsw.info/on-demand



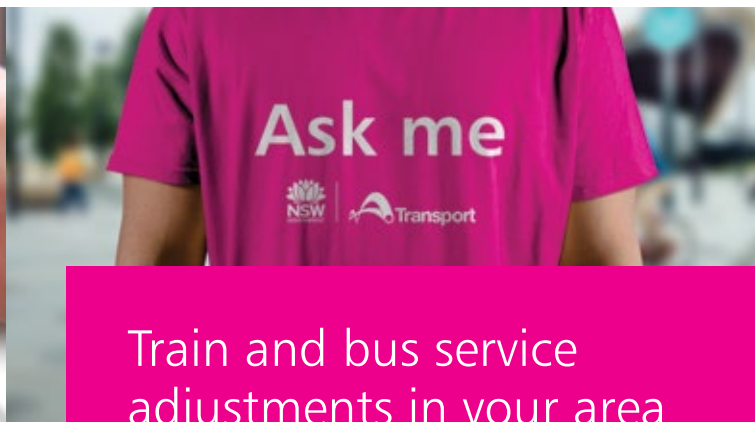
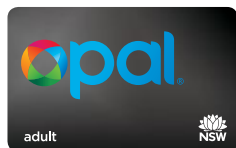
More ways to pay

Sydney Metro is part of the Opal network. You will be able to pay your fare with an Opal card or through contactless-enabled American Express, Mastercard or Visa cards or with a linked device. Look for the  symbol.

Always tap on and tap off at Opal readers to pay your fare.

Trips that include transfers between Sydney Metro, Sydney Trains and/or NSW TrainLink Intercity services are considered a continuous journey. You don't need to tap off and on again between services, and you'll pay a single fare.

Find out more about public transport fares and Opal cards at transportnsw.info/opal



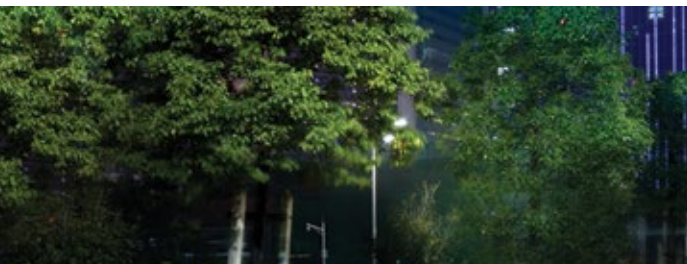
Train and bus service adjustments in your area

We've made some adjustments to train and bus services, including more services to support the integration of Sydney Metro into the wider public transport network.

Bus routes in the North West area will be adjusted to provide easy access to metro stations. Further adjustments are planned for later in 2019. This will allow us to review customer behaviour and journeys to ensure we are delivering the right services for you.

These adjustments mean you may need to change the way you travel to get to your destination quickly and comfortably.

Plan ahead at transportnsw.info



Late night travel on the North West Night Bus

Over the next six months, a late night bus service will operate in the North West as we grow Sydney Metro to full operations.

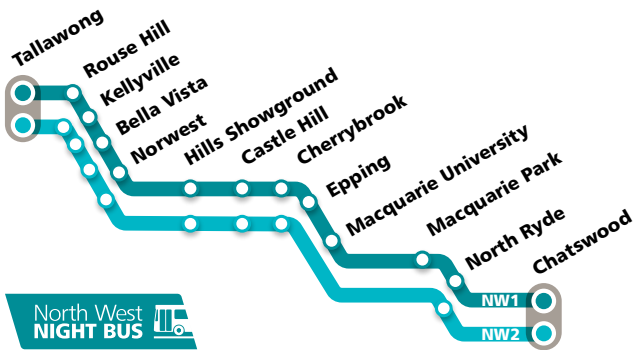
This service allows us to keep customers moving while also completing some additional works on the metro system.

During this time the North West Night Bus will provide connections between stations along the Metro North West Line.

Buses will start running after the last metro service on Sunday, Monday, Tuesday and Wednesday nights across limited hours. The first night bus departs Tallawong at 9.25pm, and Chatswood at 10.10pm. The last night bus departs Tallawong at 12.10am and Chatswood at 12.50am.

A combination of all-stops and limited-stops night buses will run between Chatswood and Tallawong stations, operating on a turn up and go basis with at least one service every 10 minutes.

You will need a valid Opal card to travel.



Operating Sunday to Wednesday nights

Services operate frequently in both directions

NW1	Chatswood to Tallawong All Stops	To Tallawong 10:10pm to 12:50am every 10 minutes	To Chatswood 9:30pm to 12:10am every 10 minutes
NW2	Chatswood to Tallawong Limited Stops*	To Tallawong 10:15pm to 12:45am every 10 minutes	To Chatswood 9:25pm to 11:55pm every 10 minutes

All times are approximate. *Chatswood, North Ryde, Cherrybrook, Castle Hill, Hills Showground, Norwest, Bella Vista, Kellyville, Rouse Hill and Tallawong.



Easy transfers to Sydney Trains

The Metro North West Line connects seamlessly with Sydney Trains services at two major transport interchanges at Epping and Chatswood.

Look out for signs throughout stations directing you to the right platforms.

Changing at Epping Station

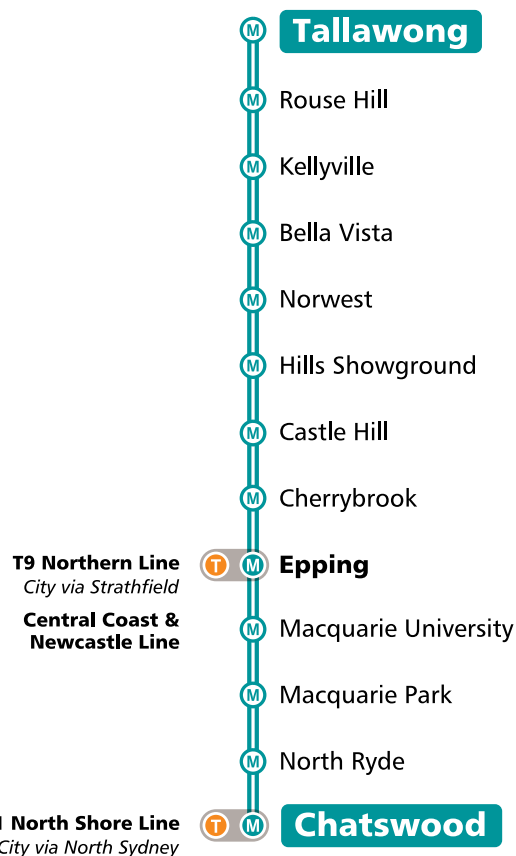
For T9 Northern Line trains

- Change at Epping for T9 Northern Line to Hornsby or City via Strathfield and Intercity Central Coast & Newcastle services
- Lift access to Sydney Trains platforms 1, 2 and 3 and the station exit are located at the northern end of the Metro platform

Changing at Chatswood Station

For T1 North Shore Line and T9 Northern Line services and trains to the city

- Change at Chatswood for T1 North Shore Line and T9 Northern Line services
- South-bound Sydney Trains services, including trains to the City, depart from Platform 1 while North-bound Sydney Trains services depart from Platform 4
- Lifts are located near the middle of the platform



All stations are accessible

Metro and train interchange

**For more information visit
transportnsw.info**

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The information in this brochure is intended as a guide only and is subject to change at any time without notice.